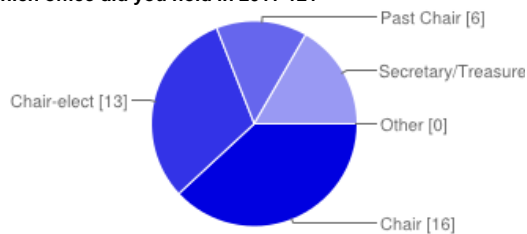


42 [responses](#)

Summary [See complete responses](#)

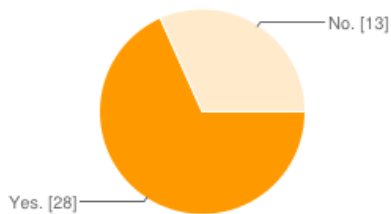
Background Information

Which office did you hold in 2011-12?



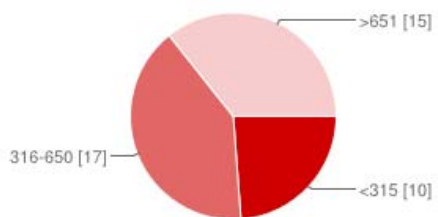
Chair	16	38%
Chair-elect	13	31%
Past Chair	6	14%
Secretary/Treasurer	7	17%
Other	0	0%

Have you held one or more section offices in the past?



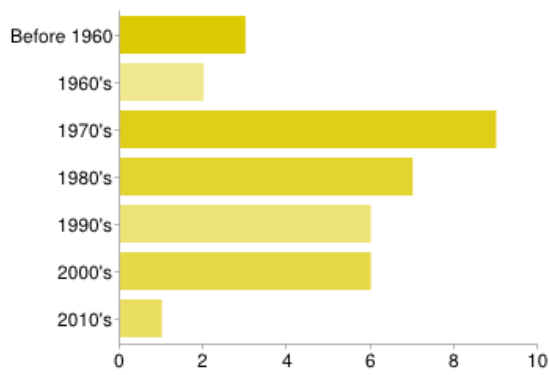
Yes.	28	67%
No.	13	31%

What is your section's Approximate Membership?



<315	10	24%
316-650	17	40%
>651	15	36%

Your Section was founded in which decade?



Decade	Count	Percentage
Before 1960	3	7%
1960's	2	5%
1970's	9	21%
1980's	7	17%
1990's	6	14%
2000's	6	14%
2010's	1	2%

Quality of Service from ASA Office

Communications

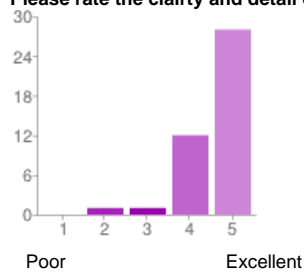
This portion of the questionnaire addresses the quality of communications from ASA staff.

How would you rate the quality of communications from the Sections Coordinator?



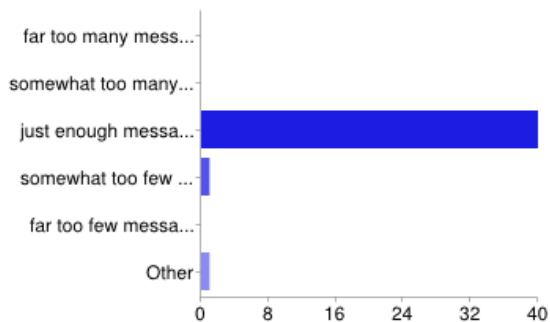
Rating	Count	Percentage
1 - Poor	0	0%
2	1	2%
3	0	0%
4	6	14%
5 - Excellent	33	79%

Please rate the clarity and detail of communications from the ASA governance and sections staff.



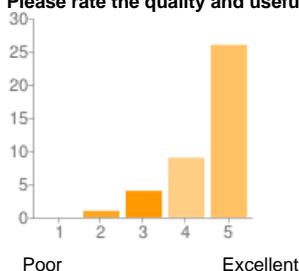
Rating	Count	Percentage
1 - Poor	0	0%
2	1	2%
3	1	2%
4	12	29%
5 - Excellent	28	67%

Please finish the following statement: The Sections Coordinator sent...



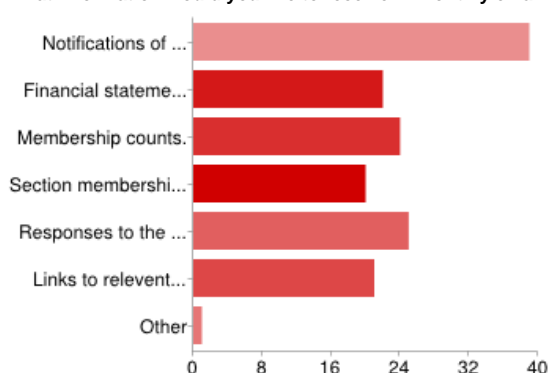
far too many messages.	0	0%
somewhat too many messages.	0	0%
just enough messages.	40	95%
somewhat too few messages.	1	2%
far too few messages.	0	0%
Other	1	2%

Please rate the quality and usefulness of the monthly sections updates.



1 - Poor	0	0%
2	1	2%
3	4	10%
4	9	21%
5 - Excellent	26	62%

What information would you like to receive in monthly email notices?



Notifications of upcoming deadlines.	39	95%
Financial statements.	22	54%
Membership counts.	24	59%
Section membership rosters.	20	49%
Responses to the most commonly asked questions in the last month.	25	61%
Links to relevant information on the ASA website.	21	51%
Other	1	2%

People may select more than one checkbox, so percentages may add up to more than 100%.

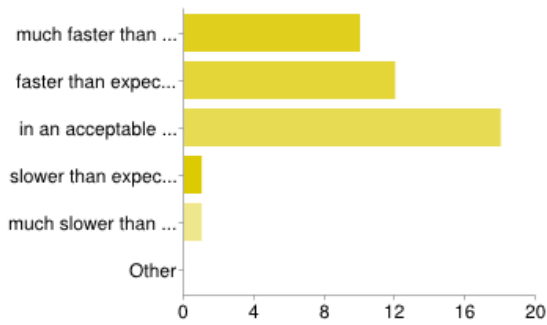
You are welcome to add any suggestions, questions or comments here

You guys are doing a fantastic job. Since Justin Lini has held the position, service has been exemplary. Justin Lini is an excellent staff person. He responds quickly and effectively and is always helpful and pleasant in answering a question or finding a solution. No kidding....excellent work. Thank you, Justin. I think as past chair I received far fewer updates, which is fine. So some of my answers are from when I was chair. ASA should do a better job of listing ALL ASA business deadlines on a single page with dates and with clickable instructions on how to complete the task and who to contact ...

Quality of collaboration

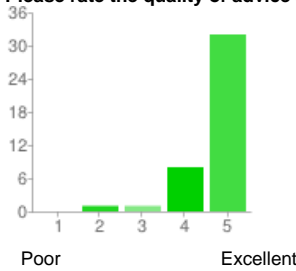
This section addresses customer service oriented issues, such as how quickly you received responses to questions and how ASA staff addressed your concerns.

Please finish the following statement: ASA governance and sections staff replied...



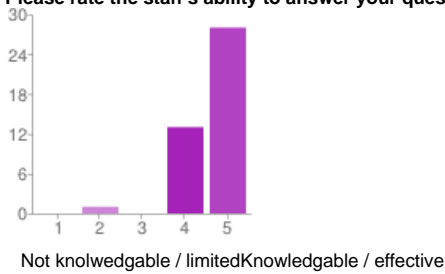
much faster than expected.	10	24%
faster than expected.	12	29%
in an acceptable amount of time.	18	43%
slower than expected.	1	2%
much slower than expected.	1	2%
Other	0	0%

Please rate the quality of advice and information provided by ASA governance and sections staff.



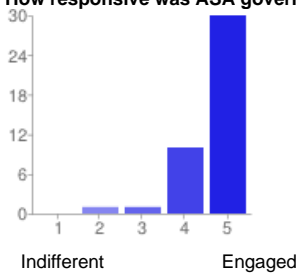
1 - Poor	0	0%
2	1	2%
3	1	2%
4	8	19%
5 - Excellent	32	76%

Please rate the staff's ability to answer your questions



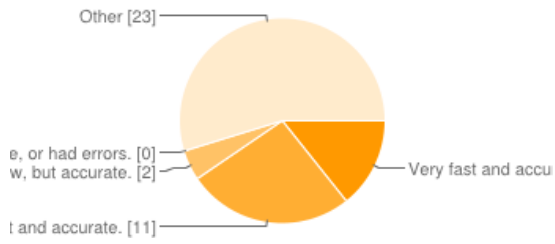
1 - Not knowledgeable / limited	0	0%
2	1	2%
3	0	0%
4	13	31%
5 - Knowledgeable / effective	28	67%

How responsive was ASA governance and sections staff to your questions and concerns?



1 - Indifferent	0	0%
2	1	2%
3	1	2%
4	10	24%
5 - Engaged	30	71%

How quickly and accurately were Reimbursement and Awards Checks issued?



Very fast and accurate.	6	14%
Reasonably fast and accurate.	11	26%
Slow, but accurate.	2	5%
Reimbursements arrived after a very long period of time, or had errors.	0	0%
Other	23	55%

Please add any comments, suggestions or additional information

Justin does a great job. Hold on to

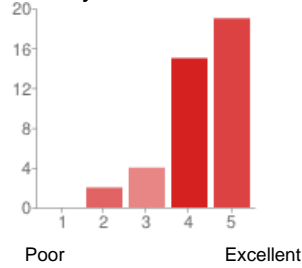
him!

Services Provided by ASA to Sections

This section addresses the services currently provided by ASA to sections.

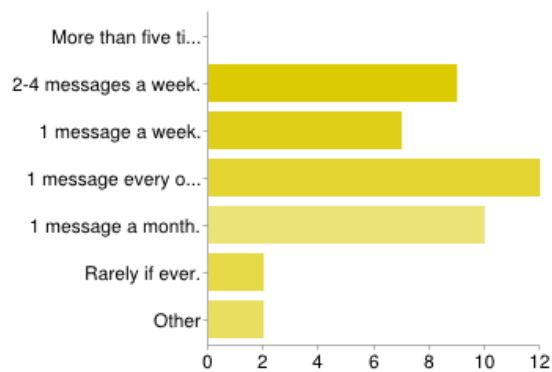
Listservs

How do you rate the usefulness ASA's Announcement Listservs



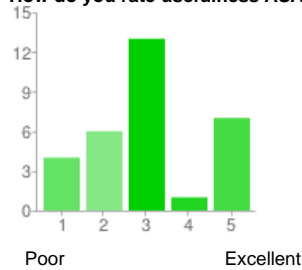
1 - Poor	0	0%
2	2	5%
3	4	10%
4	15	36%
5 - Excellent	19	45%

How much does your section use its announcement listserv?



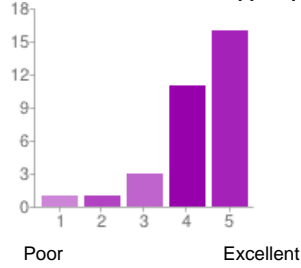
More than five times a week.	0	0%
2-4 messages a week.	9	21%
1 message a week.	7	17%
1 message every other week.	12	29%
1 message a month.	10	24%
Rarely if ever.	2	5%
Other	2	5%

How do you rate usefulness ASA's Discussion Listservs



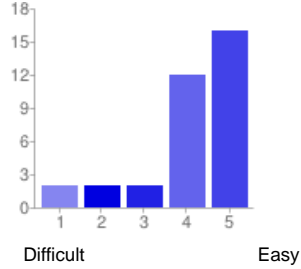
1 - Poor	4	10%
2	6	14%
3	13	31%
4	1	2%
5 - Excellent	7	17%

Please rate the level of support provided by ASA staff for listservs



1 - Poor	1	2%
2	1	2%
3	3	7%
4	11	26%
5 - Excellent	16	38%

Please rate the ease of use of ASA's listservs



1 - Difficult	2	5%
2	2	5%
3	2	5%
4	12	29%
5 - Easy	16	38%

Please add any comments, suggestions or concerns.

We never used the discussion listserv. We made constant use of the administrative listserv. I do not like the new job bank listings. decline in use unfortunate Even though I read the instructions carefully, as a new chair I could not figure out how to send out my first listserv. I needed to ask the prior chair. Ideally I should be able to figure it out from the directions. No real instructions about how to use it for new chairs... or maybe I missed it in all the manuals/guidelines. I didn't know we had a "discussion" listserv! No discussion listserv I am not really involved in the listserv ...

Section Websites

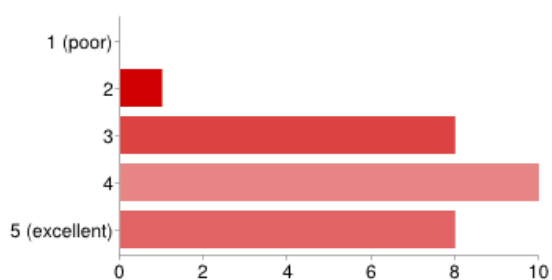
Does your section host a website on ASA's servers?



Yes **28** 100%

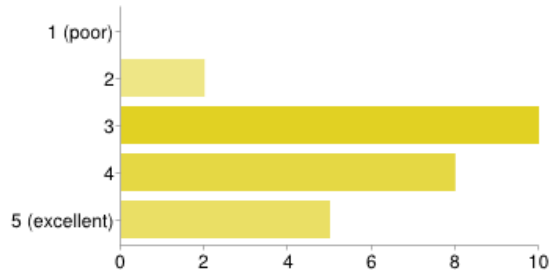
People may select more than one checkbox, so percentages may add up to more than 100%.

Please rate Section Websites - Ease of access and use.



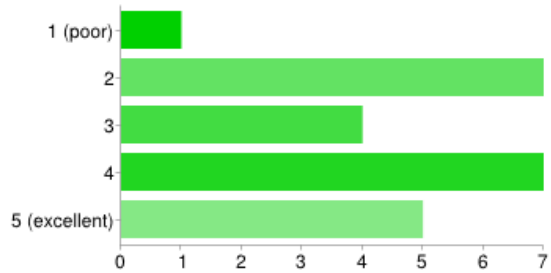
1 (poor)	0	0%
2	1	2%
3	8	19%
4	10	24%
5 (excellent)	8	19%

Please rate Section Websites - Support provided by ASA staff



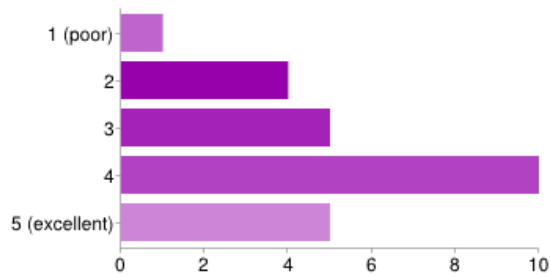
1 (poor)	0	0%
2	2	5%
3	10	24%
4	8	19%
5 (excellent)	5	12%

Please rate Section Websites - Ease of finding a section Webmaster



1 (poor)	1	2%
2	7	17%
3	4	10%
4	7	17%
5 (excellent)	5	12%

Please rate Section Websites - Quality of your section's website.



1 (poor)	1	2%
2	4	10%
3	5	12%
4	10	24%
5 (excellent)	5	12%

Please add any comments, suggestions or concerns

I don't work on the website, someone else does, so I can't answer these questions.

confusion historically with multiple hosting

Cannot rate as a section member took

responsibility for the website.

I do not maintain the web site.

Final Page

Miscellaneous Questions

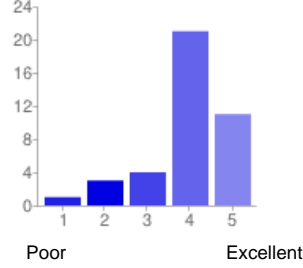
This is the final portion of the questionnaire.

Do any ASA section deadlines conflict with your academic calendar?

Yes! Having the program due on Sept 15 is unreasonable, especially given how late in August the annual meeting has

been lately. No no no beginning of Spring
 semester no No No no They all do! Not much that c ...

Please rate the level and quality of information on ASA's website.

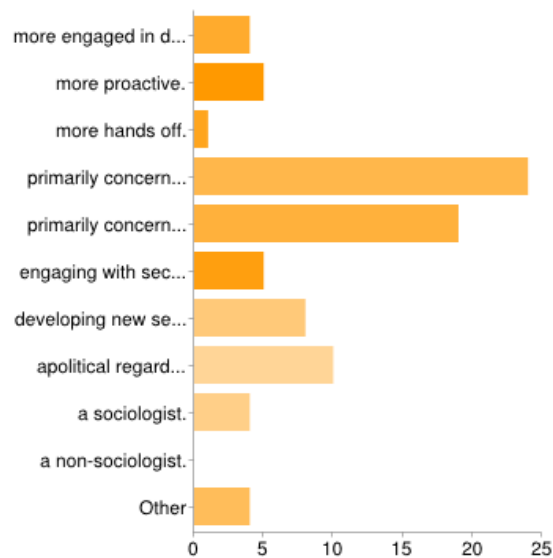


1 - Poor	1	2%
2	3	7%
3	4	10%
4	21	50%
5 - Excellent	11	26%

What Sections information would you like to be included on the website?

Good thought question. This is a good one for our cybercommittee and a more considered answer. Justin - nag me on this in a while and i will have our cybercommittee consider the question. The site is not well organized for easy navigation- as a section officer i often had to hunt for information i needed and it was not readily apparent where to look. As a lay user i find the set up for finding info on asa conference and dates that sections are meeting on a given year buried too deep ... more easily navigated links The idea of the timeline is excellent! Thanks for doing it. Nonetheless, I ...

The Sections Coordinator should be... (Please select all that apply)



more engaged in day to day operations of sections.	4	1:
more proactive.	5	1:
more hands off.	1	:
primarily concerned with providing useful information to elected section leaders.	24	7:
primarily concerned with responding to questions.	19	6:
engaging with section members as well as elected section leaders.	5	1:
developing new services for sections.	8	2:
apolitical regarding ASA and Sections issues.	10	3:
a sociologist.	4	1:
a non-sociologist.	0	:
Other	4	1:

People may select more than one checkbox, so percentages may add up to more than 100%.

Do you have any suggestions for improving this survey for next year?

Make sure to add

Don't Know as an option!

Do you have any final questions, comments or concerns?

Great job! 1. the allowance that members automatically receive notifications only on jobs in two areas is too narrow. one should be able to select as many areas as one likes to receive job notifications. 2. purging list-serves of members who do not sign up in january really hurts sections as many

announcements come out around that time. I think both section leaders and members should be sent a notification that members are about to be purged - so leaders can contact those not renewing and so members can remedy the situation and not lose out on valuable information they might like to be received ...

